

Jobcentreplus

Jobcentreplus supports people of working age from welfare into work and helps employers to fill their vacancies.

It is part of the Department of Work and Pensions and plays a major role in supporting the Department's aim 'to promote opportunity and independence for all through customer - focused services'.

Information can be found by logging on to the following websites:

www.jobcentreplus.gov.uk

www.dwp.gov.uk

www.directgov.uk

Its key objectives are to:

- Increase the effective supply of labour by promoting work as the best form of welfare, and helping unemployed and economically inactive people move into employment
- Work towards equality of opportunity for ethnic minority customers, for instance providing interpreters when required
- Pay customers the correct benefit at the right time and protect the benefits system from fraud, error and abuse
- Provide high quality and demand led services to employers which help to fill vacancies quickly and effectively with well-prepared and motivated employees
- Help people facing the greatest barriers to employment to compete effectively in the labour market and move into and remain in work
- Improve continuously the quality, accessibility and delivery of services to all customers
- Ensure that people receiving working age benefits fulfil their responsibilities while providing appropriate help and support for those without work

Jobcentreplus offers help and support to customers who are experiencing mild to moderate mental ill health through a variety of programmes including Pathways to Work which can link into local IAPT (Improving access to psychological therapies) services.

Customers can also be referred to a Jobcentreplus specialist Disability Employment Adviser.

Contact your local Job Centre for further information – go to www.jobcentreplus.gov.uk to locate your nearest Job Centre.